

Carmenta Group Quality policy

Carmenta has been supplying world-class software for mission-critical systems for more than 30 years – systems in which superior situational awareness is the key to success. We provide high performance software products, develop client-specific solutions and offer a wide range of services that help some of the world's most technologically-advanced customers optimise their operations using real-time decision support.

Carmenta's quality policy aims to create quality awareness throughout the company and to reflect different perspectives, as well as exceed the expectations of customers and other key stakeholders, such as the society, employees, partners and owners.

Our products, services and solutions shall be characterized by:

- High Performance, Safety, Reliability and Compliance with standards, regulations, policies and principles.
- Zero Defects and No Waste
- Timely Deliveries

We will achieve this by:

- Conducting our business with clear goals and in close relationship to our customers and partners and in accordance with our Code of Conduct.
- Using, and continuously improving, effective processes and tools.
- Having competent, motivated and trustworthy employees, working in a safe and healthy environment.
- Maintaining a deep understanding of the requirements and expectations from our customers, our partners, our employees, society and other stakeholders.
- Having the full commitment from all Carmenta Group employees.



Björn Berndtsson
CEO Carmenta Group